

STATEMENT FROM CLINIX HEALTH GROUP

Saturday, 8th August 2020

CLINIX VICTORIA ITOKOLLE PRIVATE HOSPITAL AT THE FOREFRONT OF THE FIGHT AGAINST COVID-19 IN THE NORTH WEST

Clinix Health Group has for just over three decades of existence, been at the forefront of providing quality and affordable private medical care to those who could afford it the least. Amidst the crisis in the healthcare sector brought on by the pandemic of the coronavirus, Clinix is once again at the forefront, ready to support members of the community should they be infected by the virus.” This is in line with our purpose of helping communities to live longer healthier lives.

We have therefore noted with concern allegations of negligence levelled against Victoria Itokolle Private hospital in Mafikeng, relating to the management of COVID-19 within the facility.

Please note that with a view of containing the levels of infection, we have since the beginning of the pandemic implemented a range of measures to protect patients and healthcare staff at Victoria Itokolle Private hospital. These measures are in line with the guidelines provided by the National Institute for Communicable Diseases (NICD), National Department of Health and the World Health Organisation (WHO).

We are mindful of the risk faced by all of staff members and other healthcare professionals working on the frontlines on our business and we continue to implement stringent measures to ensure that our facilities are as safe as possible. Some of these include:

- Screening of everyone coming in and out of the facility
- Provision of appropriate PPEs appropriate to the level of risk
- Continuous cleaning and decontamination of affected areas in all facilities
- Adhering to infection prevention and control measures – including hand hygiene, universal mask wearing and social distancing in all areas of the hospital

Additionally, a site visit was conducted by the Department of Health’s team in the North West on Monday, 3rd August 2020 to assess the state of affairs at Victoria Itokolle Private Hospital and the readiness of the facility to manage COVID-19. The team’s assessment of our protocols was positive, and we value the input

that they provided on how we can improve certain processes that include external parties such as private undertakers.

As the pandemic reaches its peak, we are sadly noting an increase in the number of COVID-19 infections not only in patients coming through our hospitals across the Group, but also in our Doctors, nurses and other staff members. This is a regrettable situation which is unfortunately experienced throughout the world by those fighting the disease on the frontlines

Our employees and medical personnel are the cornerstone of our business and they have been fully trained in particular precautions, applicable to preventing the spread of COVID-19. We are therefore confident that we have taken necessary and reasonable measures to ensure that we provide quality healthcare to COVID-19 patients, whilst safeguarding the safety of patients, staff, nurses, Doctors, Allied Health Professionals, service providers and the public at large.

We are resolute now more than ever to deliver on our purpose of helping communities live longer and healthier lives.

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